
About Family Conflict Resolution Services

Family Conflict Resolution Services is a non-profit community-based organization which offers services to any person or agency, regarding issues involving children and their families who are being affected by divorce or separation. Some services are offered free to those who financially qualify.

In addition to children's videotaped interview service, we offer support services intended to help families experiencing problems with high conflict and family court related issues. Some of these services include:

- ❑ **Assistance with the preparation of comprehensive parenting agreements and plans**
- ❑ **Parenting & family court educational materials & sources of helpful information**
- ❑ **Third party mediation**
- ❑ **Third party witnesses for verification or prevention of false allegations**
- ❑ **Courses relating to divorce and separation**
- ❑ **Access to support from other members of the community**
- ❑ **Information on matters concerning courts and judiciary system**
- ❑ **Courtroom support**
- ❑ **Library and research materials relating to family law and parenting issues**
- ❑ **Supervisory persons to facilitate compliance to court ordered supervised access visitation.**
- ❑ **Supervised exchanges of children**

If you have other questions then please give us a call for additional information or visit our website at <http://familyconflict.freeyellow.com>

Obtaining accurate and reliable information from children in a fair and accountable way is a growing problem!

In recent years there has been a growing frustration, and in some cases, outrage, by children and parents, at the manner in which information from children of separation or divorce is collected and processed through the family court system.

Many have complained that it takes weeks, if not months, to have a government funded lawyer or social worker interview a child to obtain information from the child as part of a child custody assessment. Some government agencies have even been criticized by the courts for taking too long to get information and for not following the court's instructions.

Complaints abound from parents who claim that social workers and other professionals were negligent in gathering information and that they did not report accurately to the court. Some children have reported that court appointed assessors did not even ask them if they were being abused during a child custody evaluation!

Many children report that they do not trust the workers they spoke to nor did they feel that the persons who interviewed them listened or reported their concerns accurately. Some children have even reported being intimidated by those who were interviewing them and actually told to lie to authorities in order to favor one side in a dispute.

Reducing and eliminating many of these long standing complaints is now possible through third party videotaped interviews of children. A videotaped interview will quickly and efficiently get testimony from the child in an accountable manner. Separated parents and/or agencies involved with high conflict families can greatly benefit from this service.

A child-centered, affordable, third party service designed to obtain accurate and reliable disclosure from children of separation or divorce.

Children's Videotaped Interview Services

For help & information call

**FAMILY CONFLICT RESOLUTION
SERVICES**

(905) 829-0407

(For greater Toronto Region Inquiries)
<http://familyconflict.freeyellow.com>

Does a child you know need help?

Do you have a child or know of a child who is.....

- ❑ being abused or maltreated by another parent or by persons at the other parent's household?
- ❑ being exposed to negative influences such as drugs, alcohol, smoking or domestic violence?
- ❑ feeling frustrated with the current custody and access arrangements and wants a change, possibly even thinking of running away from the custodial parent's home?
- ❑ being denied his/her rights to a meaningful relationship with one of his/her parents?
- ❑ feeling afraid about their physical or emotional safety?
- ❑ feeling that he/she has not been listened to or believed by social workers, therapists, police and/or government appointed lawyers or agencies?
- ❑ being denied his/her rights to reasonable telephone contact with a parent?
- ❑ angry and frustrated at the system because of delays, inaction and failure to address the child's best interests?
- ❑ wanting to speak out about his/her past or present experiences and feelings as a child of separation or divorce.
- ❑ wanting to speak to someone who will really listen to them and accurately report what they have to say?

A videotaped interview of a child can help to accurately gather important and crucial information

A videotaped interview of a child can help parents/guardians, their solicitors or other health care and legal experts get a reliable and permanent record of information disclosed by a child in the following areas:

- Physical, emotional, sexual abuse and/or maltreatment and neglect.
- Coaching, threatening or intimidation of the child.
- Attempted use of false allegations by one parent against another.
- Child's exposure to undesirable influences such as drugs, alcohol and smoking.
- Presence of harmful Hostile-Aggressive Parenting (HAP) and parental alienation.
- Child's wishes and preferences relating to residency and custody.
- Failure of authorities such as police, child welfare protection agencies or foster care workers to properly deal with or protect a child from physical & emotional abuse.
- Access denial to a non-custodial parent.
- Disputes over accuracy of children's disclosures in previous assessment interviews, police and/or child welfare protection agency investigations or reports.

Other information and benefits

Some of the benefits of our interview services include:

- **Fast and efficient turn-around time.** Normally, a videotaped interview and a written report can be generated in less than two to three weeks. For certain emergency situations, especially where abuse is suspected, this time can be reduced to as little as 24 to 48 hours
- Copies of videotaped interviews can be provided on most popular video formats such as VCD, DVD or VHS video tape formats.
- Written reports and/or affidavits, summarizing the interview are available at the request of any party for use in court or for submission to other professionals (such as assessor) or other agencies.
- Interviews may be conducted at the child's home, at our location or another suitable interview site.
- Child friendly process using child advocates who really listen to the child.
- Videotaped interviews offer the most reliable, transparent and accountable process for obtaining information from children.
- Affordably priced – some services are available on a pro-bono basis to those who may qualify for financial assistance.
- Those assigned to interview the child are trained to follow guidelines and procedures that are intended to ensure maximum fairness, accuracy and accountability at all times.